

QUALITY, ENVIRONMENTAL, SAFETY, & TRAINING (QUEST) Policy



Good health, safety and environmental performance in our daily tasks, delivered so as to meet client and market quality expectations, are critical to the success of our business. This is Tox Free's QUEST.

Our aim is simply stated – **Meet Customer Expectations with No Incidents, No Harm to people or the Environment, and No Damage to property**

To achieve this aim we will:

- Comply with the provisions of relevant Occupational Health and Safety and Environmental Legislation and meet or exceed our QUEST expectations within our National Operations,
- Establish measurable QUEST objectives and targets to ensure continued improvement in our aim of eliminating work related injury, illness and environmental damage, while delivering quality outcomes,
- Work with all employees, contractors and suppliers to ensure their active participation in development and implementation of Tox Free's QUEST Management System,
- Provide the resources, training, and supervision, necessary for our employees and contractors to maintain workplaces and systems of work that ensure continued improvement in Tox Free's QUEST performance,
- Provide and maintain plant, equipment and systems of work that are safe and without risk to health, safety or the environment, and that assist in delivering quality outcomes, and
- Regularly audit the QUEST system to ensure processes in place are working effectively and to identify opportunities for continued improvement.

All managers, supervisors, front line employees, contractors, and suppliers are:

- Expected to meet their obligations to deliver services in line with customer specifications, protect the environment, and the health and safety of themselves and others at work – No activity is so important that it cannot be done safely, without damage to the environment, or fail to deliver quality outcomes,
- To perform their assigned duties in accordance with their training and the QUEST Management System,
- Required to co-operate with Tox Free in pursuing QUEST initiatives, and
- To participate in the process of hazard identification, risk assessment, and implementation of appropriate risk control measures (Using the hierarchy of risk control)

This policy is central to Tox Free's risk management philosophy and will be regularly reviewed to ensure ongoing relevance to our operations and to confirm our commitment to our stated aim.

Stephen Gostlow
Managing Director
ToxFree Solutions Ltd.

